



Bulletin from Mayor Elaine Scruggs

We constantly strive to provide the most efficient and effective services to Glendale residents. As technological advances are made, people are becoming more accustomed to taking care of all of their tasks with the click of a mouse. As a result, we have made online municipal billing payments available to our residents through the city's website.

The online payments were made available in late January and there are already almost 10,000 Glendale citizens signed up. There have been nearly 20,000 payments made for over \$1.6 million and almost \$4,000 has been donated to the From the Heart program as part of the online program.

From the Heart is a city of Glendale program where residents are able to donate money to help make life better for countless Glendale residents in need. Residents have the option of adding \$1 to From the Heart on every utility bill and 50% of every dollar is matched by the BHHS Legacy Foundation. ([Click Here](#)) to find out more about the From the Heart program and ([Click Here](#)) to make an online donation to From the Heart anytime.

The new online utility payment feature is secure and totally free. Not only is it quick and simple, but it is available 24 hours a day, 7 days a week. Just click on the *online services* tab in the upper right hand corner of the city's webpage, www.glendaleaz.com and then click on *online utility bill pay* and follow the simple steps. A variety of payment options are available, including Visa, Mastercard, American Express or electronic check (e-check). Save a stamp and some time by signing up for this convenient service today!

Thank you taking the time to read my "Glendale Bulletins". Please contact me at (623) 930-2260 or mayorscruggs@glendaleaz.com, if you have any comments or questions. I strive to provide the most timely information and best possible service to you, the citizens of Glendale. I sincerely appreciate your feedback.

