



Vibrant, attractive neighborhoods are a cornerstone of our community and maintaining them is one of our highest priorities. Our Code Compliance Department is given the very difficult and extremely important task of ensuring that our neighborhoods maintain their quality.

As you all know, the current state of the real estate market throughout Arizona and much of the nation has led to a significant increase in the number of foreclosed homes. The large number of foreclosures leaves cities with many vacant properties that have negative effects on all of Arizona's communities. One of the negative effects is the increased burden that is placed on a city's Code Compliance Department.

As properties vacate, problems arise. Visible signs of disarray, such as overgrown weeds, are eventually reported to Code Compliance, but this often happens only after it has already become a significant problem. Once the situation is reported to us, we research public records to find the property's owner, who by that point may be a bank. Then, according to **state statute**, a city is required to provide a 30 day notice for a vacant property before they can take any action to abate the violation. This means that by the time a city is able to intervene, the problem can become quite severe.

With the increasing number of vacant homes it makes it much more difficult for our Code Compliance officers to go out and do proactive inspections. To help address this situation, we can really use your help. If you see a violation, please do not assume that someone else has already reported it. Until a violation has been reported or an inspector notices a violation, the timeline for action will not begin, so please report all violations that you see. There are several ways that you can report a violation to Code Compliance including:

- Call 623-930-3610
- [\(Click Here\)](#) for the online complaint form
- Visit the Code Compliance office in the subbasement of City Hall
- Request hard copy multiple complaint forms that can be mailed or brought into the Code office.

When reporting violations please remember to include the following information:

- A specific and accurate address
- A description of the violation that you are calling about
- Your name – The identity of the caller is kept confidential. If a violation is found, the city becomes the official complainant.

- A day time telephone number – The inspector may need to contact the caller to obtain additional information and/or update the caller on the case.

With your help we will continue to be a community with strong neighborhoods.

Thank you taking the time to read my “Glendale Bulletins”. Please contact me at (623) 930-2260 or mayorscruggs@glendaleaz.com, if you have any comments or questions. I strive to provide the most timely information and best possible service to you, the citizens of Glendale. I sincerely appreciate your feedback.

[CLICK HERE](#) to manage your account settings for Glendale Bulletins.